



# FREQUENTLY ASKED QUESTIONS

## How often should OTIS be applied?

OTIS is an effective surface cleaner that should be used regularly to keep your location looking clean. Often, your company's operations manual will specify cleaning frequency for items such as your dispensers and nozzles.

## Is OTIS safe to use on my fueling equipment?

Yes. OTIS has been tested to be safe for use on fueling equipment such as dispensers, nozzles, hoses and more. DO NOT spray OTIS or ANY cleaning agent directly at any electronic components or card readers.

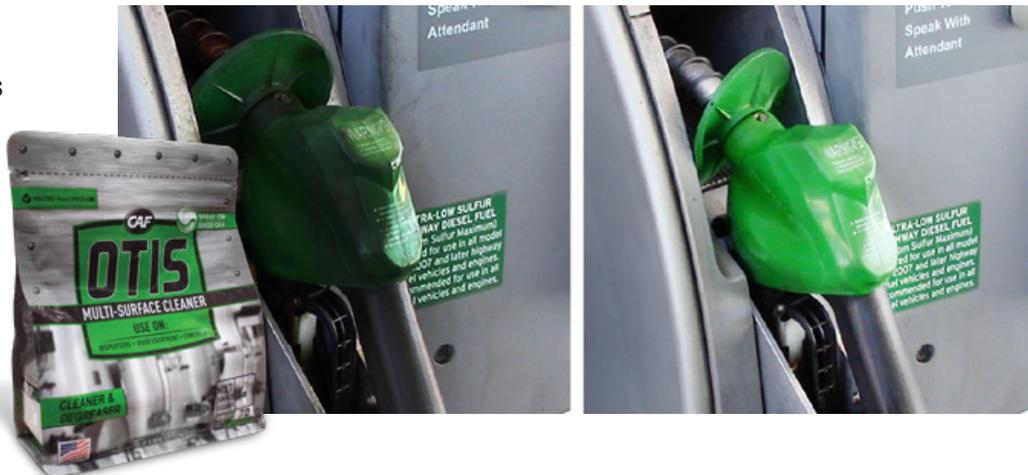
## Where can I use OTIS?

OTIS is effective at removing stains caused by coffee, soda and other beverages on concrete, garbage bins and anything else that needs cleaning, inside and out.

OTIS is certified by the NSF as a general cleaner on all surfaces in and around food processing areas. Like all cleaning agents, make sure to rinse the surface with clean water.

## What if there is streaking after cleaning?

Typically if there is "streaking" on the surface after cleaning, it is often due to not enough product being applied. Apply product liberally to surface to suspend the dirt and grime, and allow it to drain off the surface. Rinse with water.



## What are the safety procedures for using this product?

Please read the SDS prior to use. Even though OTIS has been tested to be a safe cleaning agent, it is recommended that you wash your hands immediately after using the product.

## What happens if I let the "dirty water" run off the dispenser/nozzle onto my concrete pad?

If you allow the dirty water to drain to the concrete, and clean your concrete with EXIMO®, you can naturally remove the hydrocarbons and eliminate the need for disposal of oily rags. EXIMO waterless concrete cleaner and OTIS provide an environmentally friendly alternative to disposing of oily rags which are often considered hazardous waste.

## There is white residue left after I clean, how can I eliminate this?

The white residue is just excess OTIS product left on the surface. To reduce or eliminate, rinse the surface being cleaned with plenty of clean water to "flush" the surface. Alternatively, use LUXSS® Multi-Surface Polish Wipes after cleaning to polish and protect your equipment.



Registered by NSF  
Category Code A1  
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- Notes:**
- For use on food preparation surfaces, just rinse with potable water after use.
  - Not recommended for use on oxidized surfaces.



**HAVE QUESTIONS? NEED TRAINING?  
WE'RE HERE TO HELP!**



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