



# FREQUENTLY ASKED QUESTIONS

## What makes LUXSS different than other polishes?

LUXSS wipes are pre-moistened towels that come ready to use. The LUXSS formula is non-flammable, and is safe for equipment, people and the environment. In addition, LUXSS leaves behind a non-oily silicone based coating to shine and protect your cleaning surfaces.

## Is LUXSS flammable?

NO. Most polishes in the market are sold in aerosol cans that are both chemically dangerous and flammable. LUXSS is a non-aerosol, non-flammable polish that is safe to use on a wide variety of surfaces and equipment.

## What types of surfaces can LUXSS be used on?

LUXSS is a multi-surface polish designed to be used on most hard surfaces. Examples include; stainless steel, plastic laminate, painted metal, rubber hoses and more.

## Does LUXSS protect surfaces from weather elements and corrosion?

Yes. LUXSS leaves behind a silicone base coating that serves as a protective barrier from harmful salts, acidic rain, chemicals, sunlight and other damaging sources. Using LUXSS creates a barrier, keeping these harmful sources away from your equipment and cleaning surfaces.



## LUXSS is streaking... Am I doing something wrong?

Typically if there's "streaking" on the surface after polishing, it is often due to uneven pressure while applying or when LUXSS is used on a dirty surface and the wipe becomes excessively dirty. Apply product to clean surface with even pressure using the palm of your hand.

## Can I use LUXSS to clean and polish my equipment?

Clean your equipment first with OTIS surface cleaner, then polishing with LUXSS gives the best results for clean and polished equipment.

## LUXSS wipes are rather dry, are they supposed to be that way?

LUXSS wipes are pre-moistened towels that have just the right amount of product on them to polish without leaving excess product running down your equipment. If the

bucket is not closed tightly after use the wipes can dry out, add a very small amount of clean water to re-hydrate.

## Can LUXSS be used inside the store?

Yes. LUXSS is safe to use on surfaces both inside and outside the store. Uses inside include stainless steel surfaces, countertops, plastic surfaces, as well as many others. Do not use LUXSS on the floor as it will leave the surface slippery.

## What are the safety procedures for using this product?

Please read the MSDS prior to use of product. Even though LUXSS has been tested to be a safe cleaning agent, it is recommended that you wash your hands after using the product.



*This New and Advance Formula leaves your surfaces with a Protective Finish and Shine that Prevents Sun, Dirt and Water Spot Damage.*



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